



Using Plandek to drive efficiency and quality in a fast-growing engineering organisation

Case Study





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About Plandek

Plandek is an intelligent analytics platform that helps software engineering teams deliver value faster and more predictably.

Celebrated by Gartner and Forrester as a 'leading global vendor', Plandek mines data from delivery teams' toolsets and gives them the opportunity to optimise their delivery process using both intelligent insights and predictive analytics.

Co-founded in 2017 by Dan Lee (founder of Globrix) and Charlie Ponsonby (founder of Simplifydigital), Plandek is based in London and currently services the UK, Europe, the Middle East and North America.

The challenge

Preqin, a major data services provider in the Financial Services industry, were at a crossroads: do they continue to work with delivery partners to supplement their engineering capability or invest in building their own?

Having used Plandek to do an initial assessment of the value their delivery partners were providing, Preqin elected to build their own delivery capability and faced the challenge of quickly scaling up new processes and team located in different locations throughout the world.

2. The scope

As Preqin grew from only a handful of developers in the UK to an in-house professional delivery capability, they used Plandek to ensure recruits were settling in, processes were scaling, and teams were effectively able to deliver to clients.

As a growing delivery team, Preqin focused on **speed to market**, **process compliance** and efficiency, and Sprint effectiveness.

Plandek provided the Board, the technology leadership team, and the individual teams with a clear picture of how well they are scaling, balancing the challenges of embedding new people and processes whilst continuing to deliver their business's priorities.



3. The outcome

Preqin have successfully built (and continue to build) a strong delivery organisation that stretches three continents. Through Plandek, they monitor each team's journey from day 0, providing support and guidance where needed.

Over the course of building this new organisation, Pregin have:

- 1. Reduce Speeding Tickets by 64% (process compliance)
- 2. Improved First Time Pass Rate by 12% (team collaboration and efficiency)
- 3. Tripled Commit Frequency (best practice)
- Reduced Time to Resolve Pull Requests by 18% (team collaboration and efficiency)
- 5. All whilst **maintaining a very strong Cycle Time** (speed to market)

4. The video case study

See the impact Plandek has had on the business, as described by Andrew Mulford, VP Head of Delivery at Pregin.



Contact Plandek

Want to learn more about Plandek?

<u>Sign up for a free account</u> today to explore the platform or <u>book a custom demo</u> with our team.

Or go to <u>Plandek's Resources page</u> to learn more about how you can utilise the power of metrics, Value Stream Management and end-to-end visibility.